



Application Ref: _____	Application Date: _____
Originating Branch: _____	

Client Name: _____
Identity/Registration Number: _____
Cell Number: _____ Phone Number: _____
Email Address: _____

I hereby instruct and appoint Mercantile Bank a division of Capitec Bank Limited (“Mercantile Bank”) to do the following on my behalf:

Switch the debit orders set out in Schedule 1/highlighted as per the attached signed bank account statement from the following account:

Bank/Institution	Account No.	Account Type	Branch Name	Branch Code
To the following Mercantile Bank Account:				
	Account No.	Account Type	Branch Name	Branch Code
				450105

TERMS AND CONDITIONS

1. In order for Mercantile Bank to change debit orders full detail thereof is required in Schedule 1 or signed bank account statements attached hereto.
2. **Confirmations**
 - 2.1 By signing this form, I understand and agree that:
 - To comply with my debit order switching request Mercantile Bank will contact and instruct the persons/entities (“creditors”) I pay by debit order to deduct debit orders from my Mercantile Bank Account and can do all other things necessary, including requesting them to provide MBL personal information or any other information related to the debit order.
 - In order to carry out this instruction Mercantile Bank can disclose all the information on this form to the creditors I pay by debit order.
 - Due to Mercantile Bank relying on the creditor to comply with this request Mercantile Bank cannot guarantee if and/or when the debit order will be switched to my Mercantile Bank Account.
 - Creditors may not respond to instructions from Mercantile Bank which may require me to switch the debit order myself.
 - There must be sufficient funds in my Mercantile Bank Account and the account from which the debit order is to be switched, until the debit order has been changed.
 - I waive any claim I may have against Mercantile Bank if a debit order is not switched by the creditor on time.
 - 2.2 **General:**
 - The information I provided in this document is correct. I understand that Mercantile Bank cannot verify that the information is correct.
 - Mercantile Bank will not be responsible if the information I provided is incorrect.
 - This request can only be cancelled by written notice to Mercantile Bank.
 - I hereby irrevocably indemnify Mercantile Bank and will not hold it liable for any costs, charges, expenses, losses and damages, or third party claims which I may suffer as a result of Mercantile Bank acting in accordance with this request.
 - I waive any claim I may have against Mercantile Bank arising from this request.

Customer Signature _____

Date _____



Mercantile Bank

A Division of Capitec Bank Limited

Capitec Bank Limited Reg. No: 1980/003695/06. An authorised financial services provider (FSP46669) and registered credit provider (NCRCP13).

DEBIT ORDER SWITCH AUTHORISATION SCHEDULE 1 – DEBIT ORDER DETAILS

No.	Creditor Name	Reference/Account Number
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
15.		